



# The Beaudesert Trust

Providing adventure for young people & conserving Beaudesert Park

## Seasonal Instructor

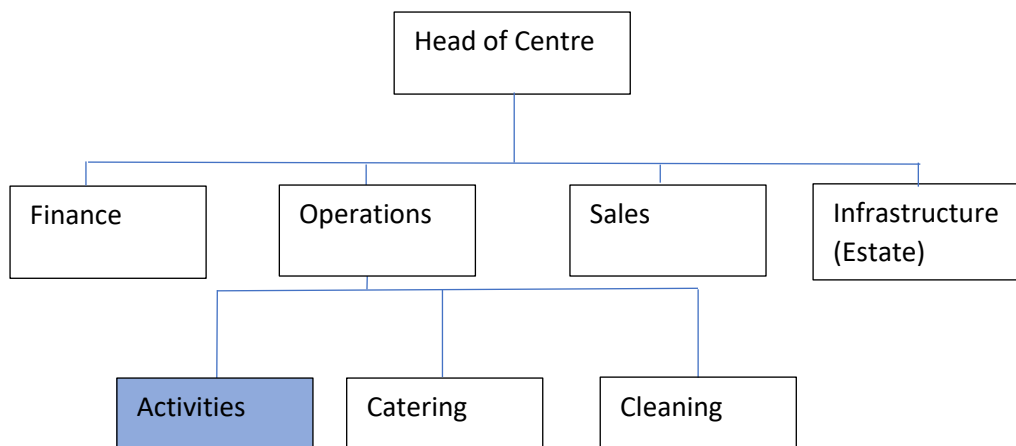
### Person specification

#### The role

We are looking for a number of enthusiastic individuals who can deliver our activity provision. Our charity is growing and we are beginning a 5-year development plan aimed at increasing our surplus to enable us to reinvest in the centre. This development plan includes building a new climbing wall, low ropes course, and several other activities, installing a new podded village, improving our catering offer, as well as refurbishing our current buildings and toilets. You will be competent to all of our outdoor activities. You will be responsible for carrying out the safety checks and maintenance of the activities as well as setting up our tented village and group leading.

#### Overview

This job is about ensuring that our visitors all have a great experience at Beaudesert Outdoor Activity Centre. With an absolute focus on improving the delivery of our activities.



#### Role description

**Responsible to:** Operations Manager

**Base location:** Beaudesert Outdoor Activity Centre, Cannock Wood, WS15 4JJ

**Term:** Permanent

**Salary:** Negotiable – 37.5 hours per week

**Working days:** 5 days from 7 including every other weekend and some evenings.

**Line management responsibility:** 2 x senior instructors and a team of six instructors and volunteers.

### **Key tasks**

- Support the delivery of residential experiences and activities.
- Maintenance of activities.
- Safety checks of activities.
- Erecting our tented village and taking down at the end of the season.
- Working with the Lead and Senior instructors lead the way to ensure that all visitors to the centre have an amazing experience of the Beaudesert Outdoor Activity Centre product.
- Provide on-call duty support as part of a rota.
- Other tasks as required to ensure that every visitor has a safe and memorable experience.
- Run campfires with songs and stories.

### **Who we are looking for**

This role is to deliver activities at the centre. You will support the customer day to day. You'll be excellent at group leading and have soft skills as well as technical skills. You will lead by example, not afraid to get your hands dirty if needed. This person knows what's happening on site all of the time and instinctively leads their group through their day to ensure all visitors have a memorable visit. You will have an eye for detail and be good at talking to people to diffuse and fix any challenges that occur. You will, work hard to give as many young people as possible an opportunity to have an adventure with us. We are a progressive centre and you will always be keen to improve everything we do.

Maintaining relationships with a wide range of stakeholders who are all involved in operating the centre will be key to success.

### **Experience**

- Proven competence in delivering outdoor activities.
- Understanding of the value and importance of informal education; especially in the outdoors.
- Hold the following qualifications BCU canoe instructor, RCI or CWI, Archery GB instructor.
- Experience of problem solving in a customer service focussed environment.
- Ability to build effective relationships with customers of all ages.
- Ability to work logically in a measured and structured manner.

### **Values and personal qualities**

- A self-aware, positive and approachable person.
- Able and willing to work long hours on some occasions.

- An excellent role model who promotes high standards of integrity, and commands trust and confidence from others.
- Able to maintain an up-to-date knowledge of technical competency areas and take a proactive approach to self-development and performance improvement.

### **The benefits**

Fixed Term contract 1<sup>st</sup> April to 30<sup>th</sup> September with possible extension

Salary: negotiable – £11.20 per hour

37.5 hours per week annualised over the contract

Generous holiday entitlement: 17 days per contract (includes bank holidays).

Food and drink: Lunch is provided to all staff at the centre when they are working and free beverages are available.

Looking after your future: Generous pension scheme. We are committed to providing our staff with a generous pension scheme. For all employees, the Trust has a pension plan with Nest.

Getting to and from work: Car parking is free. We also participate in the cycle to work scheme.

Uniform: a comprehensive uniform package is available free of charge.

Accommodation: Accommodation may be available as part of the package depending on your needs. This is a shared bedroom with up to 2 other people in a lodge with 2 bathrooms, kitchen and lounge. WIFI included.

A generous commitment to continuing professional development including a Fencing qualification, Tomahawk qualification and a bushcraft training course.

### **How to apply**

Please submit an application form and a cover letter to apply for the role. Please visit our website for more information about the centre.

<http://www.beadesert.org/about-us/join-us>. If you're unable to use email, please post your application to: Head of Centre, The Beadesert Trust, Beadesert Outdoor activity Centre, Cannock Wood, Staffordshire, WS15 4JJ

If you would like an informal chat about the role to find out more, please call 01543 682278 or email [nigel@beadesert.org.uk](mailto:nigel@beadesert.org.uk)

Closing date 30<sup>th</sup> January 2024 and the interviews will be held as and when appropriate candidates apply and we reserve the right to fill the roles when a suitable candidate is identified. with a start date of 1<sup>st</sup> April 2024 anticipated. Once all the roles are filled we will close the application process for this position.

